

Enfield Public Library

Code of Conduct Policy

The mission of the Enfield Public Library is to be a focal point of the Enfield community by providing all residents and community members with a variety of resources and activities that educate, enrich, and entertain. The objective of the Code of Conduct Policy for the Library is to provide guidelines for appropriate behavior within the Library.

The Enfield Public Library is dedicated to providing patrons the right to use materials and services without being disturbed or impeded, and providing patrons and employees a safe and comfortable environment.

Rules of Conduct

No list can be exhaustive, and any conduct which disrupts the library is prohibited. However, conduct which may lead to denial of library privileges includes, but is not limited to, the following:

- Vandalizing library property
- Harassment: threatening others by staring, photographing, following, stalking, etc.
- Interference with Staff: patrons may not interfere with staff members' performance of duties on Library property. This includes engaging in conversation or behavior that monopolizes the attention of a staff member for an inappropriate period of time; making inappropriate personal comments, sexual advances, harassment of a physical and/or verbal nature; or refusing to comply with staff requests.
- Singing or talking loudly to others or enough to disturb others; profanity
- Under the obvious influence of alcohol or drugs; smoking
- Playing audio equipment so that others may hear it
- Body odor so offensive as to disturb or be a nuisance to others
- Soliciting or selling items in any public area
- Anything which may be reasonably expected to result in injury or a disturbance to others
- Any illegal activity

The Enfield Public Library understands cell phones are a vital component of communication and information gathering. Polite cell phone use and text messaging is permitted throughout the library. Remember to speak quietly and respect your neighbors, and please set your cell phone to vibrate.

Patrons indulging in improper conduct will be asked to cease that conduct, to move to another location or activity, or to leave the library. Severe or recurring problems may be dealt with by barring use of the library to the individual involved, or by making library use conditional. In general, the least restrictive means which effectively deals with the conduct shall be employed.

Minor problems shall be dealt with by the staff member observing it; more serious or recurring problems should be handled by the senior staff member on duty. Only the Director, in consultation with the Enfield Police Department, may ban an individual indefinitely from use of the library. Police will be called when conduct is illegal, when it poses a threat to the library or an individual, or when an individual refuses to leave the library when asked to do so.